

Petitions Update Report

| Petition No. | Description | Presented (date) | Presented (at) | Submitted (by) | Status |
|--------------|--|------------------|----------------|----------------|--|
| 577 | Petition signed by tenants and lease holders because we strongly disagree with ay rise in caretaking, especially the amount this year. First and foremost they are not caretakers as such, but just cleaners. We are asking for a meeting with whom it may concern to express our views. | July 2023 | Council | Cllr Polley | Officers met with residents and Councillor Polley on 1 August 2023 on-site at Cam Green to discuss the caretaking service. The meeting inspected the estate and viewed the caretaking and wider estate service standards. The meeting identified a number of areas which required further attention. A subsequent inspection highlighted that whilst most of the caretaking / cleaning elements had improved further work was required to improve the grounds maintenance which the Strategic Lead for the service has confirmed will be completed by 15 September. The same group has been invited to meet again with the Housing Service to evaluate the work that has been undertaken since the first meeting. The service has written to the contact for the petition and Councillor Polley to explain how the caretaking service charge has been set in 2023/24 and to highlight what the charge covers. A number of Cam Green residents have expressed an interest in meeting more regularly and as a result the Housing Resident Engagement Team will be taking this forward. |
| 578 | Petition for a 20mph limited in South Ockendon, in West Road, Tamarisk Road and the roads of the Flowers Estate. | July 2023 | Council | Resident | To follow. |